



How to assist individuals with health insurance

Individual and family health insurance is a segment of the market that has seen many changes. Please use the information below as your guide for how to assist individuals with health insurance.

FFM Enrollment Period: November 1ST 2019 – December 15TH 2019

Aetna

There are no marketplace plans available in 2020.

Capital BlueCross

Status Updates: 866-889-2516

Website: www.capbluecross.com

Mail: P.O. Box 772612, Harrisburg, PA 17177-2612

Email: CBCIADP@capbluecross.com

Geisinger Health Plan

Status Updates: 800-447-4000

New Gold Enrollments/Prospects: 877-821-5056

Website: www.thehealthplan.com

Email: ghpindmkt@thehealthplan.com

Highmark Central

Applications must be entered via Highmark's online portal for commission credit.

Status Updates: 866-602-1248

Website: www.highmarkblueshield.com

Email: DP_Applications@highmark.com

Fax: 866-224-5409

Mail: Highmark BlueShield, P.O. Box 382555, Pittsburgh, PA 15251-8555

Highmark West

Applications must be entered via Highmark's online portal for commission credit.

Status Updates: 866-602-1248

Website: www.highmarkblueshield.com

Email: DP_Applications@highmark.com

Fax: 866-224-5409

Mail: Highmark BlueShield, P.O. Box 382555, Pittsburgh, PA 15251-8555

HealthCare.gov

Your clients can also get coverage on the FFM.

Call: 800-318-2596 | Visit: www.healthcare.gov

This information is current as of 10/23/2017.

Highmark East (Formerly BCNEPA)

Applications must be entered via Highmark's online portal for commission credit.

Status Updates: 866-602-1248

Website: www.highmarkbcbs.com

Email: DP_Applications@highmark.com

Fax: 866-224-5409

Mail: Highmark BlueShield

P.O. Box 382555

Pittsburgh, PA 15251-8555

UPMC Health Plan

Applications must be entered onto UPMC's portal at www.upmchealthplan.com.

Website: www.upmchealthplan.com

Independence BlueCross

Status Updates: 866-272-9684

Members with Questions: 866-346-2081

Website: www.ibx.com

Applications should be submitted online: www.ibx4you.com

Mail App & Check (for age 65+): P.O. Box 8240,
Philadelphia, PA 19101

Fax (for age 65+): 215-640-7450 (Attn: Broker
Care/Enrollment)

HealthCare.gov

Your clients can also get coverage on the FFM.

Call: 800-318-2596 | Visit: www.healthcare.gov

This information is current as of 9/13/2019.